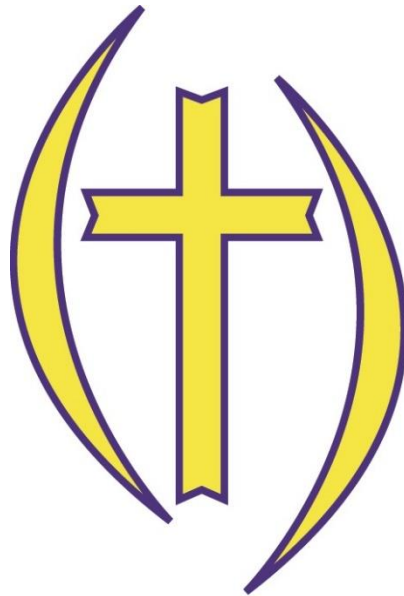


# ST OSMUND'S SCHOOL



**St Osmund's**  
**CE Middle School**  
Hope · Community · Respect · Love

## SIMS PARENT BOOKLET

[office@stosmunds.dorset.sch.uk](mailto:office@stosmunds.dorset.sch.uk)

An essential part of our work together involves forming a strong partnership between students, home and school so that we can best support your child. A key aspect of this partnership is regular communication. We are using SIMS Parent, which is an online system, accessed either as a website via a link on the school website or a free downloaded app, as our method of communicating key information to you.

SIMS Parent is used to share with you the following information regarding your child:

- Daily attendance
- Daily behaviour and reward summary
- School report (end of term)
- Assessment scores (every half term)
- Homework set
- Timetable
- Activities attendance (after school clubs)
- Messages
- School calendar

This booklet explains how to activate your SIMS Parent account, access the system and how to access the key information available. It also contains a frequently asked questions section at the end of the booklet which you may find useful.

If you have any queries regarding SIMS Parent, please contact the school by sending an email to [office@stosmunds.dorset.sch.uk](mailto:office@stosmunds.dorset.sch.uk)

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# SIMS Parent activate – quick step-by-step guide

## 1 - Email

- You will receive an email with an automated invite.

## 2 - Click on the link

- Please click on the link in the automated invite email to activate your SIMS Parent account.

## 3 - Third party account

- Select your third party provider that you wish to use to access your SIMS Parent account.

## 4 - Activate your account

- Complete the required steps to activate your account.

## 5 - Log in

- Log into your account using your selected third party account details.

## Guidance & Queries

- Please refer to this guidance booklet which shows how to use the website
- If you need further help or have a query regarding SIMS Parent please email [office@stosmunds.dorset.sch.uk](mailto:office@stosmunds.dorset.sch.uk)

# About SIMS Parent

SIMS Parent is an online website and app which is accessible to parents to provide them with information about their child's attendance, reports, data collection sheet and assessment.

As you will appreciate, it is essential that we take great care with this process to ensure not only that the data we provide is accurate and valid but also that it is held and transferred securely. We take our responsibility under the Data Protection Act very seriously and therefore we will be taking great care to ensure that access to this data is available only to those entitled.

## Step 1 – Invite email

You will receive an automated email which is your invite to join SIMS Parent. This contains a link which you will need to click in order to activate your account.

The email address **noreply@sims.co.uk** is used to send the automated emails. Please add **noreply@sims.co.uk** to your address book to ensure that emails are not sent to your junk folder.

## Step 2 – Clicking on the link

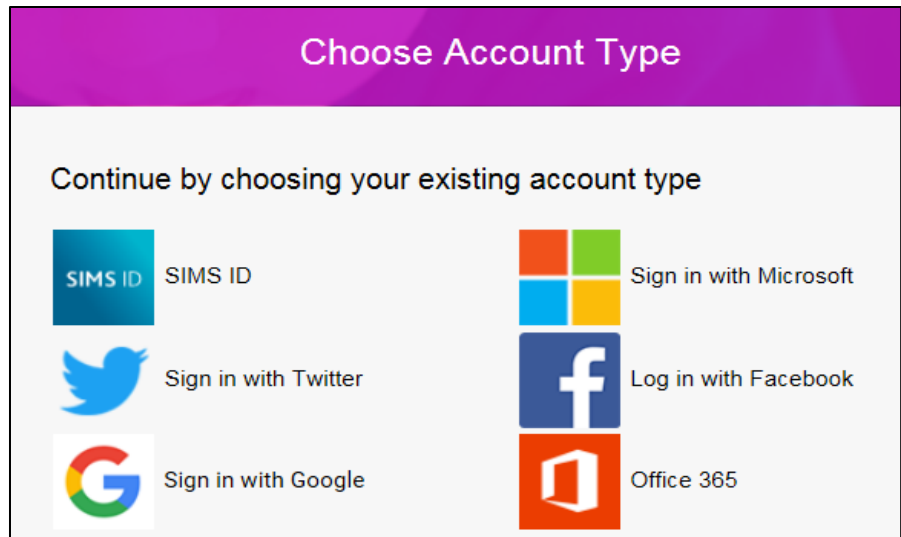
You will receive an invite email from **noreply@sims.co.uk** which contains an invitation link attached a unique invitation code. This unique code is also included in the email. This is a series of numbers and letters which have been attached to your account in order to allow you to activate your account.

## Steps 3 & 4 – Activating your account

To register for SIMS Parent you will need one of the following accounts:

Microsoft, Office 365, Google, Facebook, Twitter.

1. Please click on the link in the email which will direct you to the Sign in page.
2. Please click on one of the options which is your preferred method to log in to SIMS Parent in future. (Please do not select SIMS ID)



3. This will direct you to a different log in screen relevant to the Third Party account that you have selected. Once the new screen is displayed, please enter your existing account details for this provider.

**You may need to click on a permission button to allow your SIMS Parent account to attach to your Third Party account.**

Once you have entered your Third Party account details, this will direct you to the following page:

4. Please check that your details are correct.
5. Click on Register.
6. This will ask you a security question e.g. the date of birth of one of your children at the school? This needs to be in the following format dd/mm/yyyy
7. Enter one of your children's date of birth e.g 01/12/2000
8. Click on Verify

This will check the system to ensure that this matches our records within our Management Information System. Should this not allow you to access your account, please contact the school.

You have now activated your account and will be able to log in to SIMS Parent for the first time.

## Step 5 – logging in to SIMS Parent for the first time

Please log in to your account using your third party (Facebook, Google, Microsoft etc) log in details to ensure that you are able to access your account.

You will then be able to log in to SIMS Parent via the website and/or app in future using the Third Party account details you have entered.

### **Please note:**

- Your account allows you to access each of your children at St Osmund's School.
- **When you complete this process you will need to use the same Third Party provider / method of logging in to SIMS Parent in future.**
- As you use a Third Party account to access SIMS Parent, the school are unable to help you with your username and password. However, if you are unable to access your account entirely, please contact the school and we will assist you.
- Your activation email which you receive from [noreply@sims.co.uk](mailto:noreply@sims.co.uk) is unique to you and should not be used by anyone else. If you require an additional login then please contact the school to request the additional account.
- The link in your activation email will expire after 90 days if it is not used, please contact the school if you require a further activation email if your previous one has expired.

## Sharing your password

Your username and password should never be disclosed to anyone. Passwords and user names should never be shared except between those with parenting responsibility.

## Queries relating to SIMS Parent

If you have any queries relating to SIMS Parent, please contact the school, at the email address [office@stosmunds.dorset.sch.uk](mailto:office@stosmunds.dorset.sch.uk)

# **How to access SIMS Parent (website)**



# Accessing SIMS Parent (website)

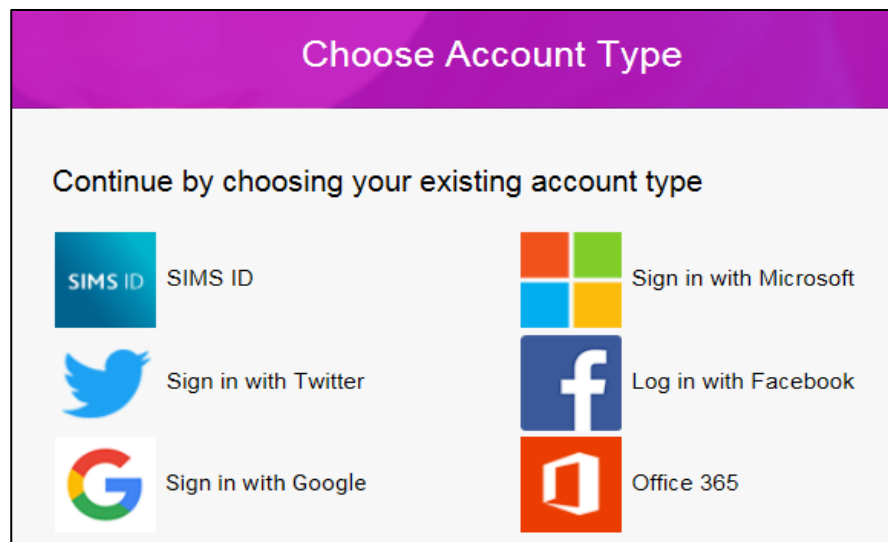
To access SIMS Parent, please go to the website [www.sims-parent.co.uk](http://www.sims-parent.co.uk)

1. Click on the icon for the relevant Third Party account that you registered with.

A new window will open.

2. Enter your third party account details.

This will take you to the SIMS Parent home page.



# **How to access SIMS Parent (app)**

# To download the SIMS Parent App

Please note: the images provided of the SIMS app may differ on different devices.

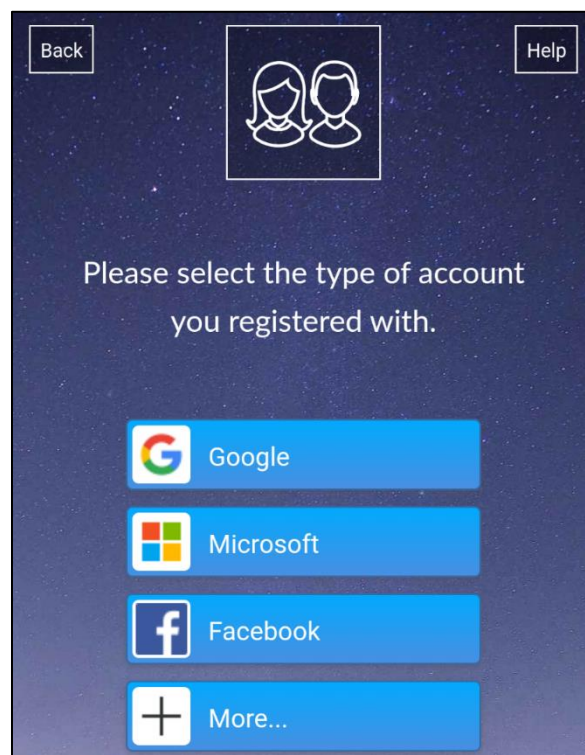
## Downloading the app

The SIMS Parent app can be downloaded for free from either the Apple app store or the Google Play store on your smartphone or tablet device (details on supported devices are included below). On the app store, search for SIMS Parent and download the app which will install the app on your device.

Once installed this will display as one of your available apps.

## To access the app for the first time

1. Click on the icon for SIMS Parent
2. This will ask you if you have received an invitation from the school and whether you have completed registration (activated your account).
3. Please click on Yes, Sign in.
4. Click on the option for the Third Party account which you activated your account with.
5. This will redirect to the Third Party log in screen.
6. Enter your Third Party account details.



# Points to note about SIMS Parent

## Devices supported

SIMS Parent app supports Android version 4.4 (kitkat) and above, and IOS version 8 and above.

## Notifications / Messages

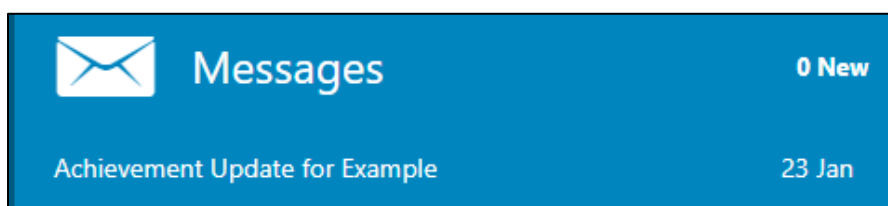
The SIMS Parent app will provide you with notifications / messages periodically with updates regarding your child or children at St Osmund's Middle School. This will show if there are any new messages and also list any previous messages. This includes regular scheduled notifications regarding:

- Daily PM – achievements summary

Periodically sent notifications from SIMS Parent:

- Report for your child is now available for you to view
- Message from St Osmund's School
- Data collection sheet changes have been approved by the school

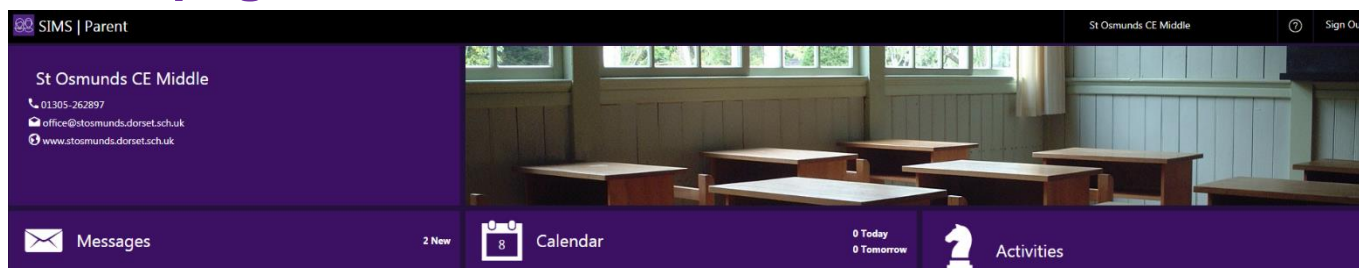
If you are using the app, you will receive a notification on your phone.



# **Guidance on how to access information on SIMS Parent (website/app)**

*The images enclosed may differ slightly between the website and the app. The layout may also differ between different devices.*

## Home page



The SIMS Parent home page provides you with the following widgets:

- **School contact details**

Provides you with the contact details of the school. If you click on the email address this will open a new email to the school in your default email client.

- **Banners – St Osmund’s contact details, SIMS Parent**

The banner images link to the school website when clicked.

- **Messages**

Provides you with any messages/notifications from the school regarding attendance, conduct reports and other messages.

- **Calendar**

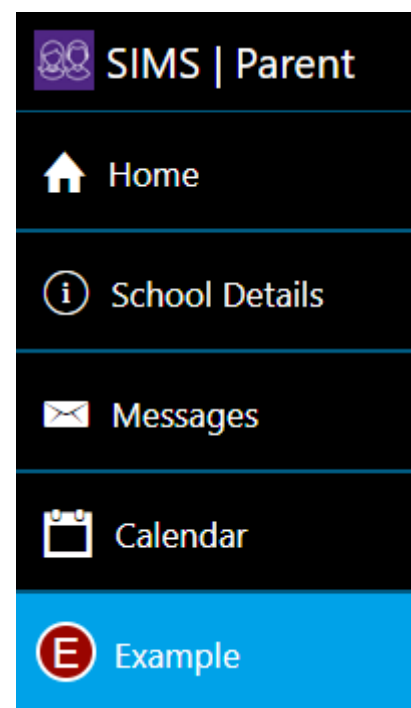
Shows term dates, week numbers and key events at the school including parents’ evenings.

- **Child/children**

If you click on your child’s name this will provide you with more information regarding the selected child.

## SIMS Parent menu

When you are on any page of the website/app the menu will display to the side. This allows to you quickly access other pages of the website.



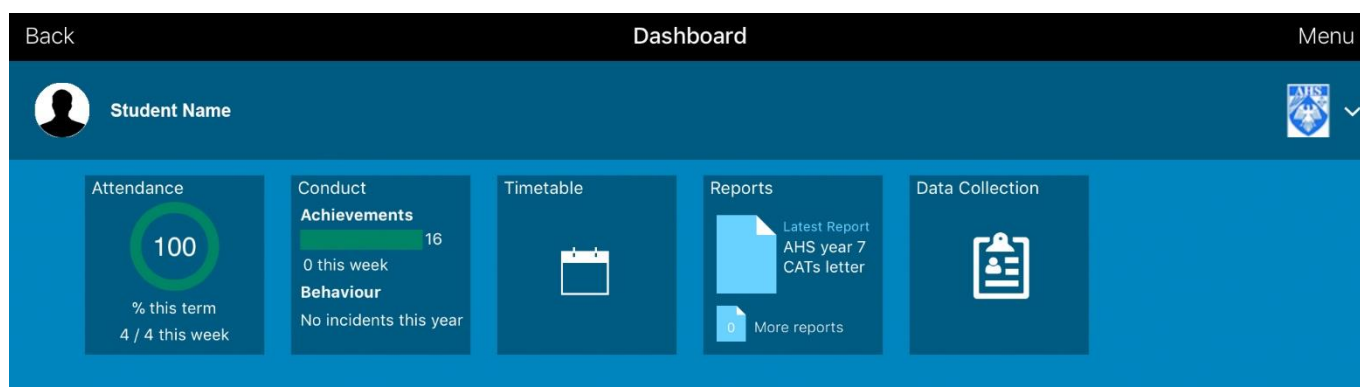
## Individual student details page

When you click on an individual child on the home page this will take you to a summary page of the information available.

The menu allows you to switch between your children if you have more than one child at the school.

Information provided:

- Attendance
- Conduct – achievements and behaviour
- Timetable
- Reports
- Data Collection



## Attendance

In school we operate an electronic registration system. Your child's attendance is calculated using the session marks for AM and PM roll call.

A term to date percentage attendance e.g. 97.4% is then calculated based on the number of sessions attended out of a possible number of sessions the school has been open.

On SIMS Parent, you are able to click on the attendance button for your child to view their attendance. This shows in a diary format to show by AM and PM whether they were in school for each week.

	Mon	Tue	Wed	Thu	Fri
AM	✓	✓	—	—	—
PM	✓	✓	—	—	—

If you scroll down you can see the past weeks attendance as well as the current week.

## The attendance is displayed as:

### Attended (tick)

This will be recorded for all students who register as present in their morning registration and their afternoon registration.

### Absence (cross)

Absences will show as a cross.

## Contacting the school regarding attendance

If you have any queries or concerns about the attendance information for your child, please speak to the Attendance Officer;

Mrs Bowles

Tel: 01305 262897

## Conduct

This section provides you with the achievement and behaviour for your child. These are shown in a diary format with green entries being achievements and red entries being behaviour incidents.

Achievements and behaviour are recorded on the system for your child. More information about this can be found in our Relationships Policy on our website:

<http://www.stosmunds.dorset.sch.uk/policies-documents/school-policies/>



## Achievement

Merits are linked to learning or great progress in work. Merits are logged with a specific reason and with the subject in which it was gained. Certificates are given out every half term; 10 merits = bronze certificate, 20 merits = silver certificate, 30 merits = gold certificate. Certificates are awarded in an Achievement Assembly with governors attending. Totals are started afresh each half term.

## Behaviour



This contains information of the behaviour events which have been assigned to your child.

This includes the date of the event, the type, comments about the event, and the action taken.

If you would like to speak to the school about any of the behaviour incidents, please contact your child's tutor. You can find contact details of tutors on our website: <http://www.stosmunds.dorset.sch.uk/contact-us/>

# Timetable

Your child's timetable shows in a diary format and shows your child's timetable.

iPad 21:33 85%	
Back	Timetable Menu
<div> Student Name </div>	
Today 23rd January 2018	
<b>Mathematics</b> 44   Mr K A Thomas, Mr M Cabezola	08:50 09:55
<b>Physical Education</b> Mr S Claxton	09:55 10:55
<b>Tutor time</b> 21   Mr M Harrison	10:55 11:20
<b>English</b> 48   Mrs H C Chubbock	11:35 12:35
<b>Science</b> 39   Mr J D Sexton	13:25 14:25
<b>Mathematics</b> 44   Mr K A Thomas, Mr M Cabezola	14:25 15:25
Tomorrow 24th January 2018	
<b>French</b> 24   Mrs M D Griffiths	08:50 09:55
<b>Music</b> 2   Ms L E Allan, Mr M Rider	09:55 10:55
<b>Tutor time</b> 21   Mr J Baxter	10:55 11:20



# Reports

Each term a report is shared for your child via SIMS Parent. On the day the reports are published you will receive a text/email from the school to let you know that this is available for you to view.

The reports are shared via SIMS Parent as a PDF document. This allows you to view the report and also print and save the document.

In the document the first two pages are the report letter and the following page(s) contain the report. The letter explains the contents of the report.

The widget on the page for your child shows their latest report and the number of additional reports. If you have now yet read your child's latest report this will show 'NEW' in the image.

## How to access the reports on SIMS Parent

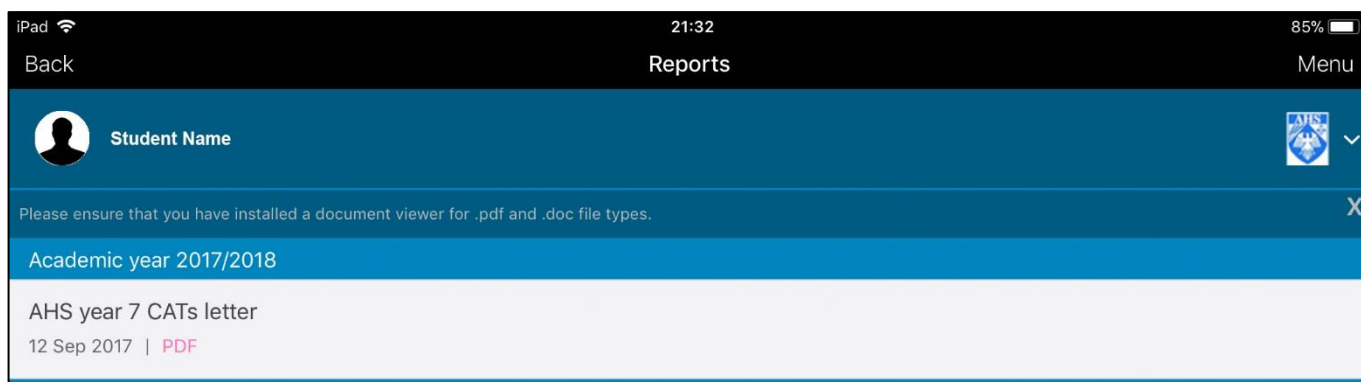
To view the reports for your child, click **Reports** on your child's individual page.

This will display a list of the reports which have been uploaded by the school for your child. These are listed by academic year.

The reports will expire on 31 August of the year your child will leave the school in year 11.

Click on the **name of the report** to open this in your internet browser.

You can also the print/save the report. Depending on which internet browser you are using, you may need to right-click to print/save or use the menu at the top.



## Queries relating to your child's school report

If you have any queries about the information contained in your child's report, then please do not hesitate to contact the school.

## Data Collection

The data collection sheet allows you to update the school with any change in details for your child and their contacts.

For example, if you change address, you can complete the form to notify the school.

To use the data collection sheet, you will need to click on the data collection widget on your child's individual page. At the end of the process you will be required to review the changes and submit to the school for us to process your changes.

Please review the information within the data collection sheet to ensure that our records are up to date.

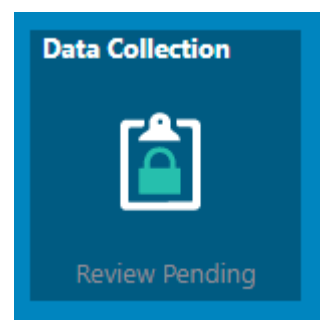
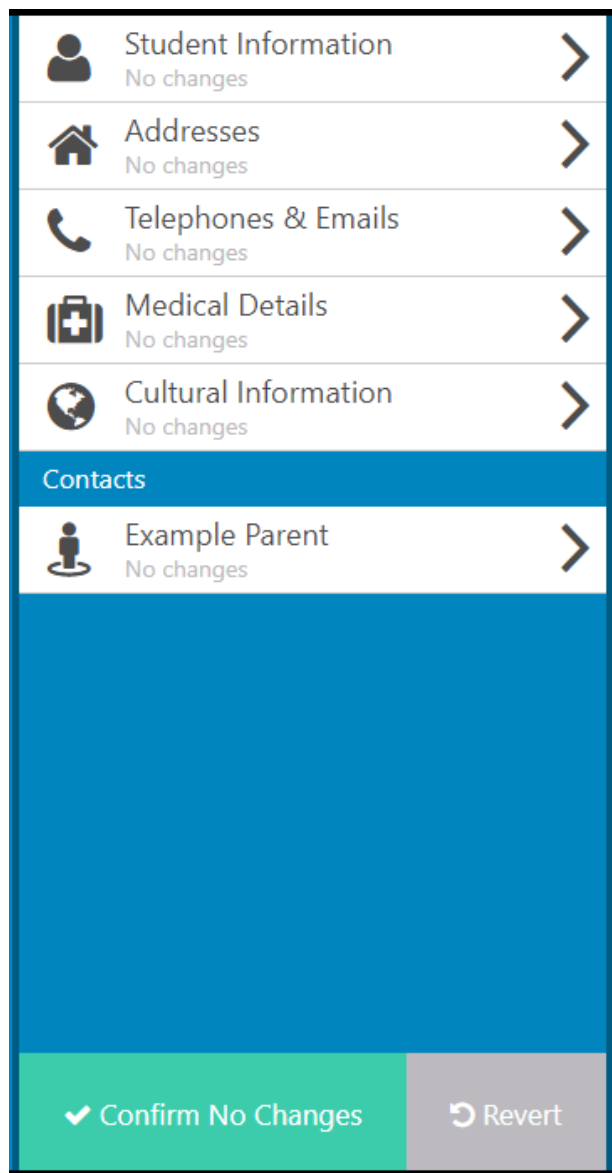
The data collection sheet does not provide you with information regarding all of the contacts within our system. It is therefore vital that you ensure that all of your child's and their contacts details are kept up to date.

### How to use the data collection sheet

1. Please click on each of the sections that you can provide changes for.
2. Please review the information stored within our system and edit this as required.
3. When you make a change, please click on the save button for each section. This will show pending changes under the section that you have requested changes.
4. Click on finish changes when you have finished reviewing the information.
5. Click on submit changes.

This will alert the school office that there are changes submitted for your child. It will also lock down the data collection sheet widget to show as 'review pending'. Once the school has approved the changes this will update the information within our system and will also allow you to access the data collection sheet.

If you have more than one child at the school, please review each of your children and submit any changes for each child, if applicable.



## Privacy policy from Capita/SIMS Parent

The privacy policy from Capita is available from the menu in SIMS Parent app and the bottom corner on the SIMS Parent website.

## Sign out

To log out of SIMS Parent, parents should click the **Sign Out** button at the top right-hand side of the page and click the **Yes** button to confirm. **IMPORTANT NOTE: For security purposes: If you are using a shared computer or device, you must also log out of your third party account in the usual way after you have logged out of SIMS Parent.**

# **SIMS Parent FAQs**

# Frequently Asked Questions (FAQs)

## **I have forgotten my password, what can I do?**

As the details you will use to log in to SIMS Parent are your own personal email address you will need to access your email provider's website and click on the forgotten password link. We therefore are unable to assist you with your forgotten login details.

## **What if I have changed my email address or other contact details?**

If any of your contact details have changed, please use the data collection sheet on SIMS Parent to update these. Alternatively, you can let us know by emailing [office@stosmunds.dorset.sch.uk](mailto:office@stosmunds.dorset.sch.uk).

## **What if we require more than one account?**

We anticipate that most families will use a single login but in circumstances where more than one parent/carers has the right to access data please contact the school.

## **What if I have more than one child at the school? Will I need an account for each child?**

If you have more than one child at the school, you will only require **one login** which will allow you to access each of your children's records.

If you have a child join the school after you have received your login details, your child will appear on your existing SIMS Parent account.

## **What happens when my child leaves the school?**

When your child leaves the school, whether this is in year 8 or at another point in their education, they will no longer appear on your SIMS Parent account. If you have only one child at the school, your account will be disabled. We therefore encourage parents/carers to save any reports or other information they would like to keep before your account is disabled or your child is removed from your account.

## **Does it matter if I use the website or the app?**

Which method you use to access SIMS Parent is entirely up to you. Both the website and the app contain the information. The only difference is the layout may differ slightly. The advantage of using the app is that you will receive notifications.

## **Who do I contact if I am having problems with my account?**

Please contact the school by emailing [office@stosmunds.dorset.sch.uk](mailto:office@stosmunds.dorset.sch.uk). Please allow up to 7 working days to receive a response. Please note, this account is not monitored during the school holidays.

## **What happens if I have no access to a computer/internet?**

Please contact the school to discuss this with us.

## **How often does SIMS Parent update with data held in SIMS?**

SIMS Parent synchronizes with the school's SIMS database at various times throughout the day as follows:

<b>Data Type</b>	<b>Schedule</b>
Achievements	Every 60 minutes
Attendance sessions	Every 30 minutes
Behaviour	Every 60 minutes
Reports	Every 60 minutes
Timetable	Daily at midnight

**If you need to register for SIMS Parent  
or have any queries relating to SIMS Parent,  
please let us know by emailing:**

**[office@stosmunds.dorset.sch.uk](mailto:office@stosmunds.dorset.sch.uk)**